

# PHONEBanker<sup>SM</sup> ←————→

## What is it?

24 / 7 automated phone banking (847) 724-1900.  
PHONEBanker provides around the clock access to your account information. You'll have almost as many access options as our online counterpart, HOMEBanker<sup>SM</sup>.

## What can I do?

- Check balances
- Transfer funds between designated GSB accounts
- Report a lost / stolen debit or ATM card
- Verify the clearing of a specific check
- Reorder checks
- Make GSB loan payments

## How much does it cost?

There is no charge to register or use PHONEBanker.

## Do I have to register for this service?

Yes. Information and enrollment forms are available:

- Online at <http://www.gsb.com/personal/phonebanker.html>
- At all GSB branches
- ...or call 847-729-1900 and an enrollment form will be mailed

### PHONEBanker<sup>SM</sup> Menu Quick Guide

**Dial (847) 724-1900, 24-hours a day ...everyday.**

*You'll hear "Welcome to Glenview State Bank's telephone banking system. If you are calling from a touch-tone phone, Press 1 now."*

#### Menu Options:

Account Information	Press 1
Transfer Funds	Press 2
Loan Information	Press 3
PIN Maintenance or Primary Account Designation	Press 4
Check Reorders or Status of Order	Press 5

#### At Any Menu Item

Return to the Main Menu	Press 9
Speak with a Teleservicing Representative	Press 10